



QUALITY IMPROVEMENT STRATEGY

Strategy statement:

“GLOBAL has an established quality assurance strategy that is designed to provide the Learners at GLOBAL with useful information about the standards of the programmes.”

How does Quality Assurance work at GLOBAL?

GLOBAL monitors and improves programmes through.

- Direct observation of GLOBAL tutor/assessors providing support and instruction as necessary (minimal annual basis as per risk assessment)
- Enlisting learner support in providing feedback about the induction – training and support they receive
- The mapping of all training activities at GLOBAL – we can direct clients to new skills development and provide the required support
- Quarterly whole team meetings for the purposes of reviewing the programmes and sharing good practice.
- The use of data on learner’s progress and development to map and monitor each client against their individual training plan.
- The GLOBAL training team using the results of the quality assurance arrangements to self-assess against the Common Inspection Framework and prepare an action plan for improvement.
- Action planning that is regularly reviewed by the training team and where new actions are called for, through analysis of information supplied through the quality assurance arrangements, the action plan is updated.
- GLOBAL engaging in an annual self-assessment process. The process includes all the training team and the judgements within the SAR are informed and based on information from the client experience, evidenced through GLOBAL’s quality assurance arrangements.

Reviewed by	Compliance & Quality Assurance Administrator
Reviewed	Annually, before start of a new academic year
Last Review	04/06/2025
Review Date	30/08/2026

Reviewed: Signed: B Levy..... **Date:** 04/06/25

Benjamin Levy
Compliance & Quality Assurance Administrator